

27.1 INTRODUCTION

Non-emergency medical transportation (NEMT) is a reimbursement program for recipients of Medicaid and Children with Special Health Care Needs (CSHCN) for the cost of transportation and other expenses associated with receiving medical services. Since the program is intended for reimbursement only, payment in advance of a scheduled appointment is not appropriate and cannot be issued from RAPIDS.

Beginning October 1, 2014, NEMT administration will be the responsibility of the contracted NEMT broker. The broker will be responsible for full administration of the program, including customer services, provider enrollment, safety requirements, and monitoring for fraud and abuse.

Effective September 18, 2015, Non-Emergency Medical Transportation policy is being administered by Bureau of Medical Services. The location for NEMT policy can be referenced at the following link: <http://www.dhhr.wv.gov/bms/pages/manuals.aspx>, BMS Manual Chapter 524.