

Pricing Information

CHASE /Bank One ATM

Withdrawals

- 4 Free at Chase/Bank One ATM
- Additional Withdrawals \$1.50

ATM Balance Inquiries

- Unlimited Free at Chase/Bank One
- At all other ATM's \$0.50

Point of Sale (POS) Transactions

- Unlimited Free

POS Transactions with Cash Back

- Unlimited Free

Free Balance Inquiries

- Via Internet
- Telephone Inquiries through toll-free IVR
- Chase or Bank One ATM's

All other ATM balance inquiries - \$0.50

Customer Service (Automated)

- Unlimited Free

Customer Service (Live Agent)

- Unlimited Free

Cash Advances at VISA Member Banks

- Unlimited Free

Replacement Cards

- First replacement card each year free

Additional replacements \$5.00

- Overnight Delivery

additional \$10.00

Monthly Statement - Free

Account Overdraft - No Fee

Denial for Insufficient Funds

- \$1.50 per month

Pricing and Information Guide for the BCSE Debit Card



Look inside for pricing information and details on your new debit card.



Bureau for Child Support Enforcement

If you do not sign up for Direct Deposit, we will be sending you a CHASE Visa Debit Card, on which the Bureau will load your support payments.

Each payment received will automatically be added to your debit card, instead of being issued by paper check.



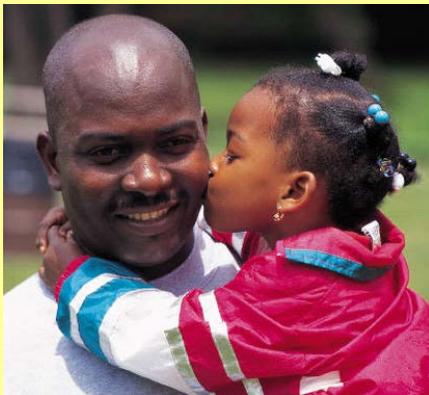
CHASE Direct Payment Card

Customer Service

1-866-848-6088

www.myaccount.chase.com

There are many advantages to receiving a debit card instead of paper checks



Convenience

- Use the card for purchases anywhere that accepts Visa
- Use the card for cash at ATM machines
- Have access to your funds 24 hours a day
- Avoid check cashing hassles
- Safety
- Avoid carrying large amounts of cash
- Prevent the risk of a paper check being lost or stolen
- Information
- Keep track of your purchases, by phone or Internet
- Check your available balance by phone, ATM or Internet

If for any reason you do not want to receive your payments in this way, you always have the option to have your payment automatically deposited into your bank account.

If you have any questions about this payment process or if you'd like more information, please call the West Virginia Bureau for Child Support Enforcement Hotline at 1-800-249-3778 (558-4665 in Kanawha County) or visit your local Child Support Office. You can also visit us online at www.dhhr.wv.gov/bcse.

Please see pricing information on back.