

Rational Drug Therapy Program

WVBMS Drug Utilization Board

November 18, 2015

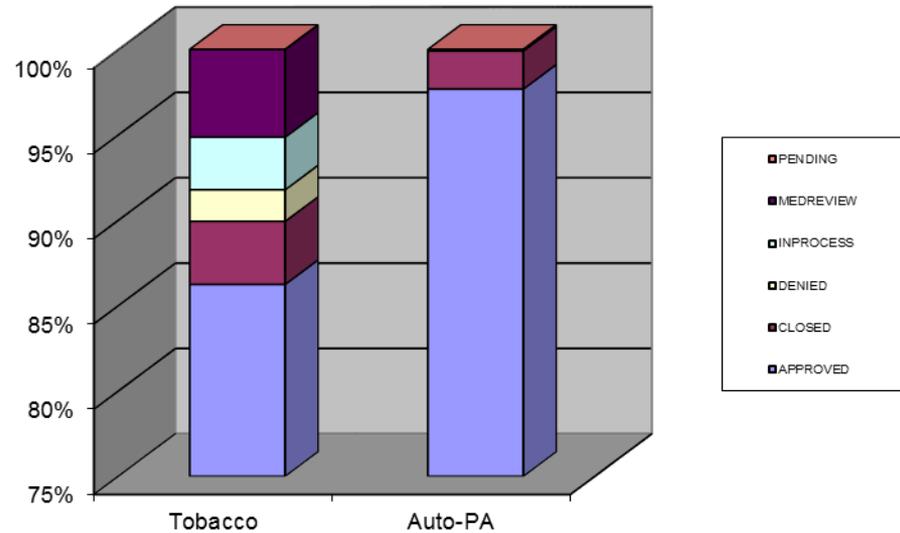
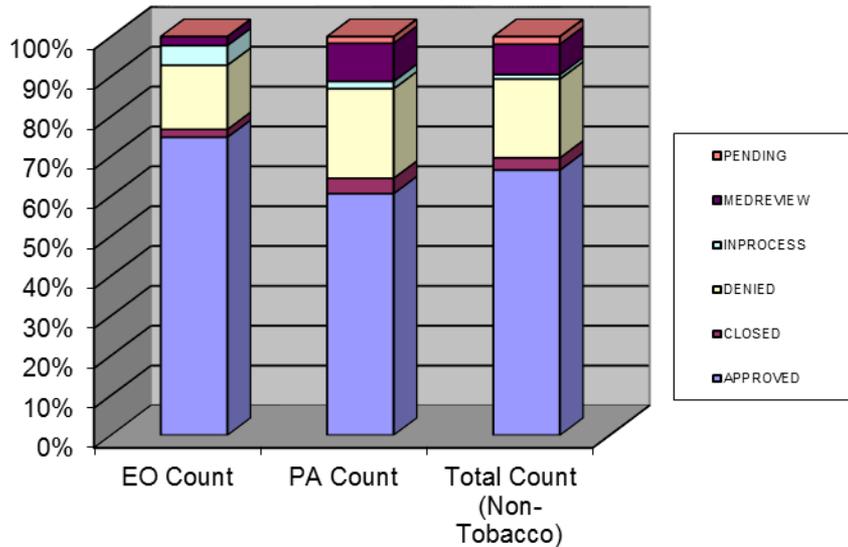
Presented by Stephen A. Small, M.S., R.Ph.

West Virginia University School of Pharmacy



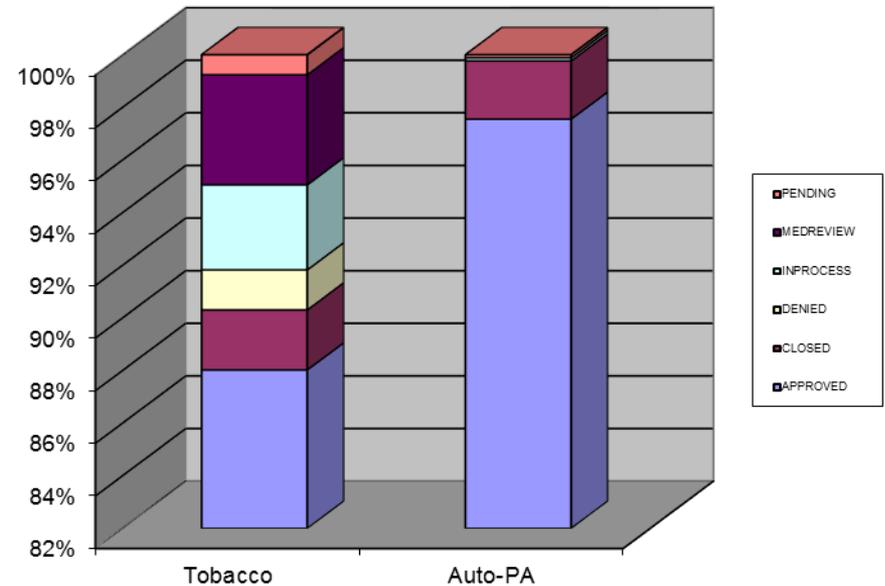
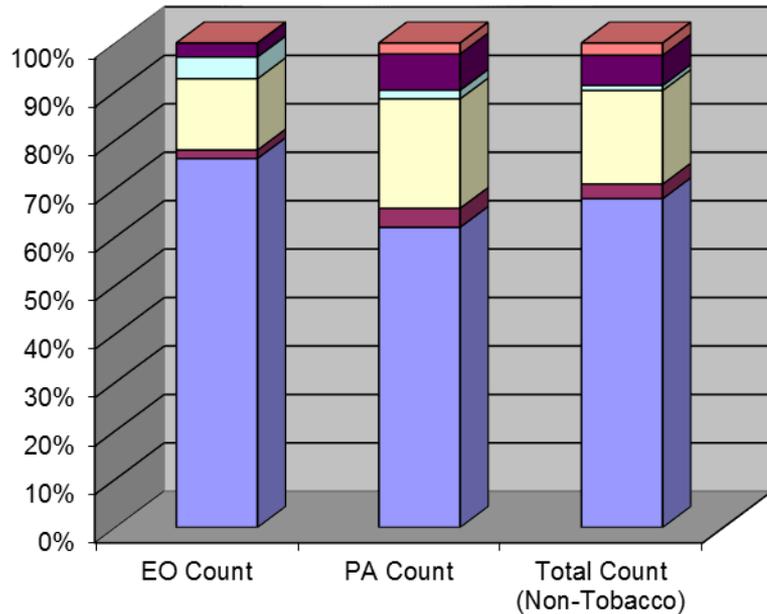
September 2015 Program Summary

Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	2256	74.70%	2529	50.96%	4785	59.94%
CALLTRACK	0	0.00%	791	15.94%	791	9.91%
CLOSED	59	1.95%	161	3.24%	220	2.76%
DENIED	486	16.09%	937	18.88%	1423	17.83%
INPROCESS	3	4.93%	77	1.55%	80	1.00%
MEDREVIEW	149	2.22%	399	8.04%	548	6.86%
PENDING	67	2.22%	69	1.39%	136	1.70%
Total Program	3020	35.59%	4963	58.49%	7983	94.08%
# Member ID# s	2327	1.30	4170	1.19	6497	1.23



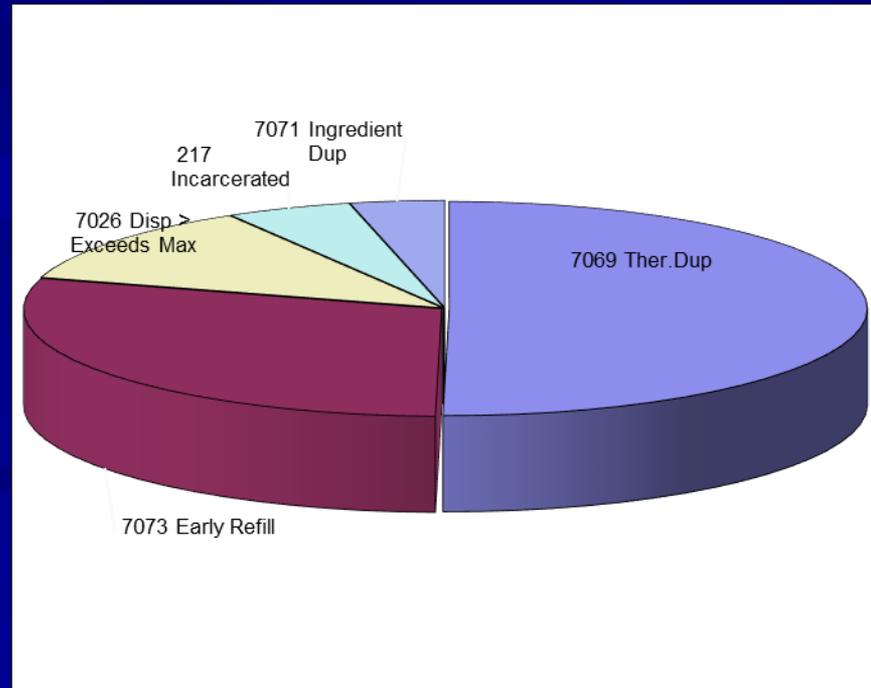
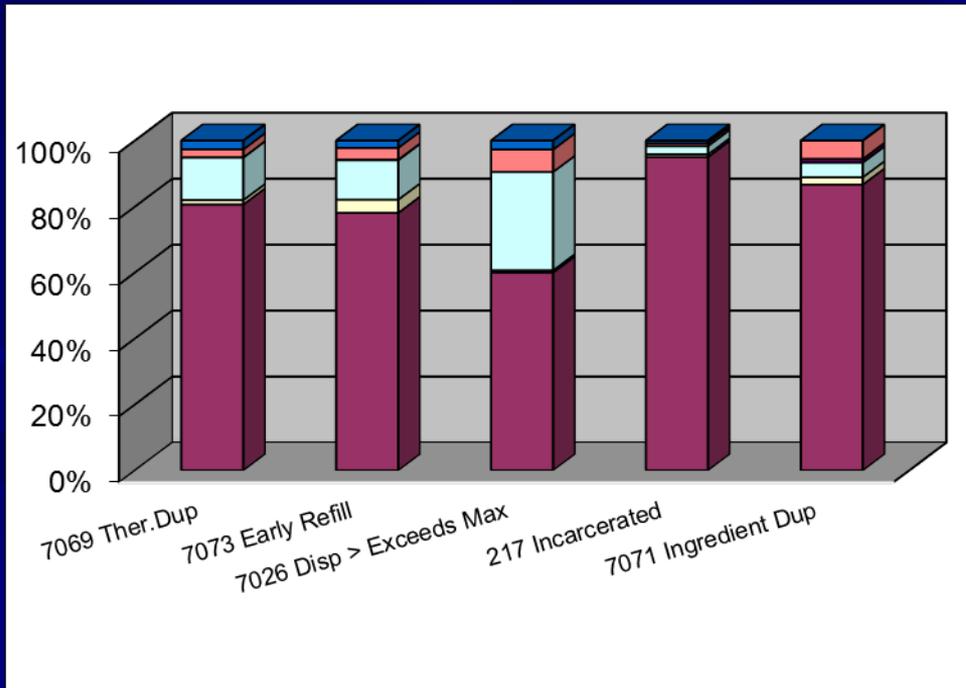
October 2015 Program Summary

Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	2276	76.15%	2589	56.28%	4865	64.11%
CALLTRACK	0	0.00%	422	9.17%	422	5.56%
CLOSED	52	1.74%	164	3.57%	216	2.85%
DENIED	440	14.72%	944	20.52%	1384	18.24%
INPROCESS	1	4.48%	74	1.61%	75	0.99%
MEDREVIEW	134	2.88%	313	6.80%	447	5.89%
PENDING	86	2.88%	94	2.04%	180	2.37%
Total Program	2989	36.81%	4600	56.65%	7589	93.46%
# Member ID# s	2279	1.31	3723	1.24	6002	1.26



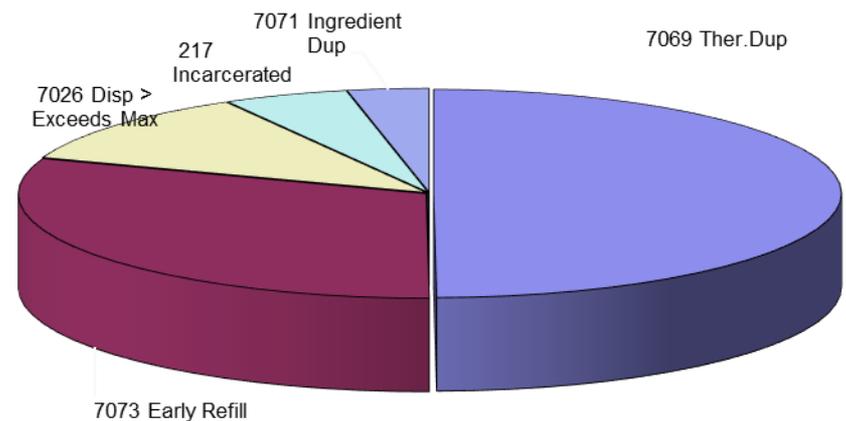
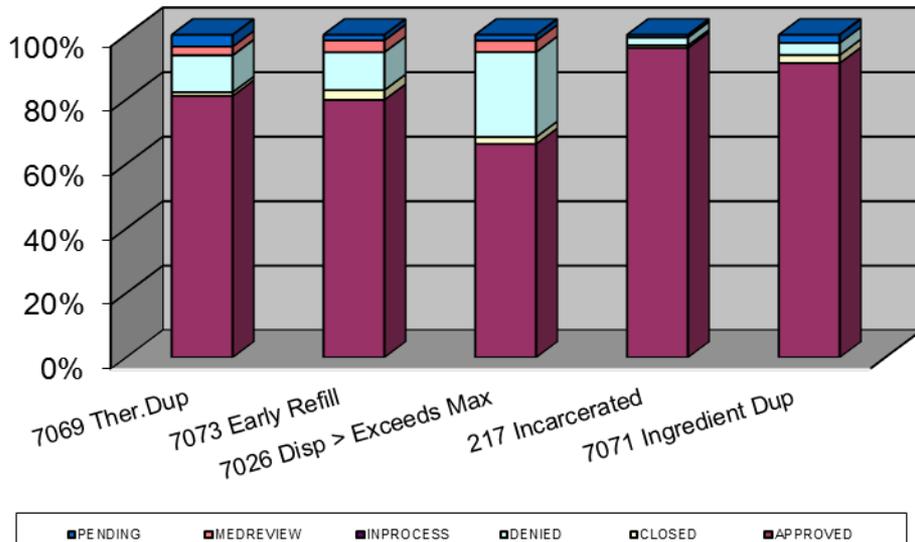
September 2015 Edit Overrides (EO)

EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp > Exceeds Max	217 Incarcerated	7071 Ingredient Dup
APPROVED	80.61%	78.10%	60.00%	95.00%	86.67%
CLOSED	1.37%	3.99%	0.68%	0.83%	2.22%
DENIED	12.87%	11.98%	29.83%	2.50%	4.44%
INPROCESS	0.08%	0.14%	0.00%	0.00%	1.11%
MEDREVIEW	2.41%	3.58%	6.78%	0.83%	5.56%
PENDING	2.65%	2.20%	2.71%	0.83%	0.00%
Total EO's	1243	726	295	120	90



October 2015 Edit Overrides (EO)

EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp > Exceeds Max	217 Incarcerated	7071 Ingredient Dup
APPROVED	81.08%	79.84%	66.19%	95.93%	91.25%
CLOSED	1.13%	3.03%	2.14%	0.81%	2.50%
DENIED	11.40%	11.73%	26.33%	2.44%	3.75%
INPROCESS	0.08%	0.00%	0.00%	0.00%	0.00%
MEDREVIEW	2.67%	3.69%	3.56%	0.00%	0.00%
PENDING	3.64%	1.71%	1.78%	0.81%	2.50%
Total EO's	1237	759	281	123	80

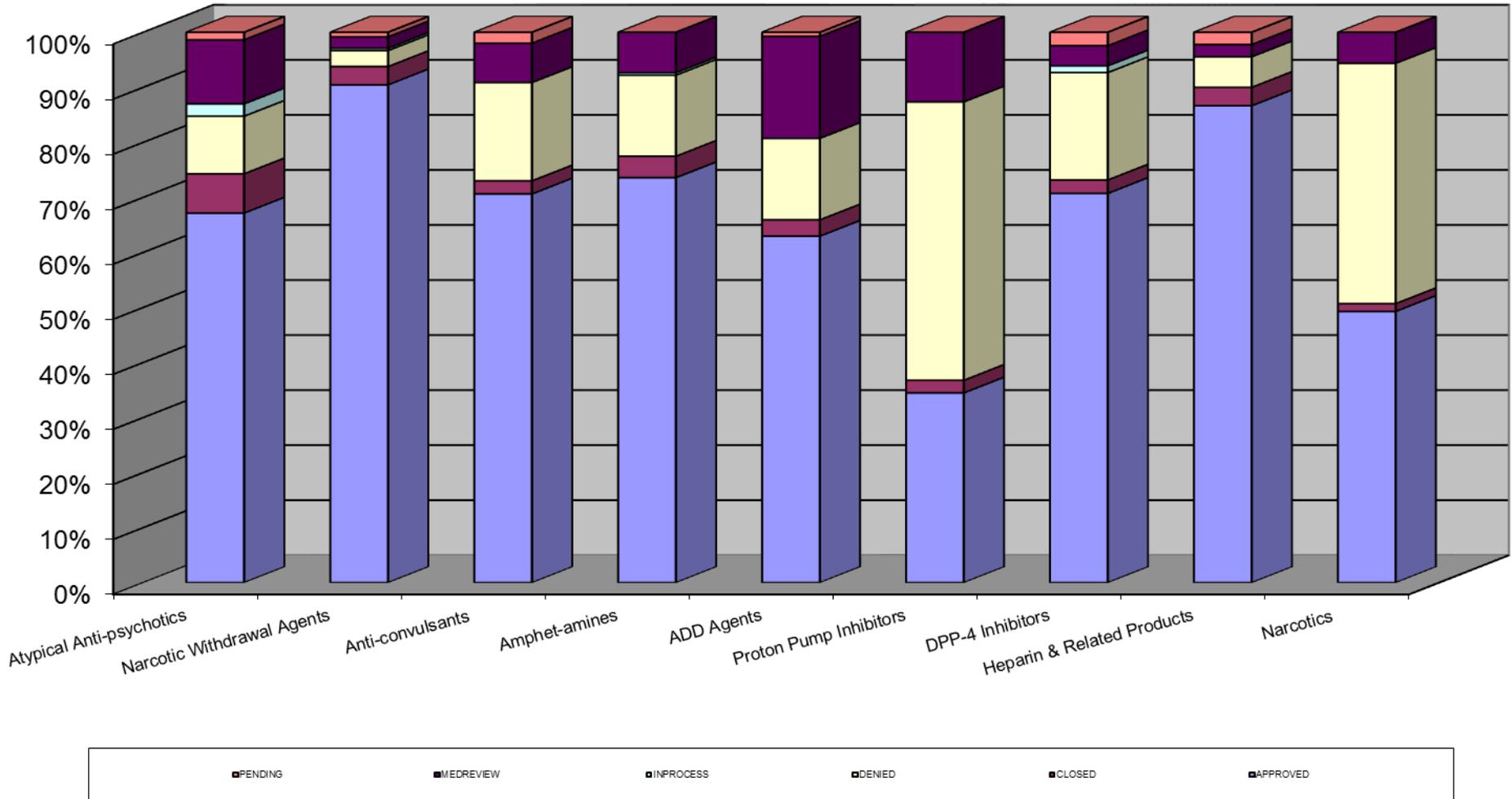


September 2015 PA Stats

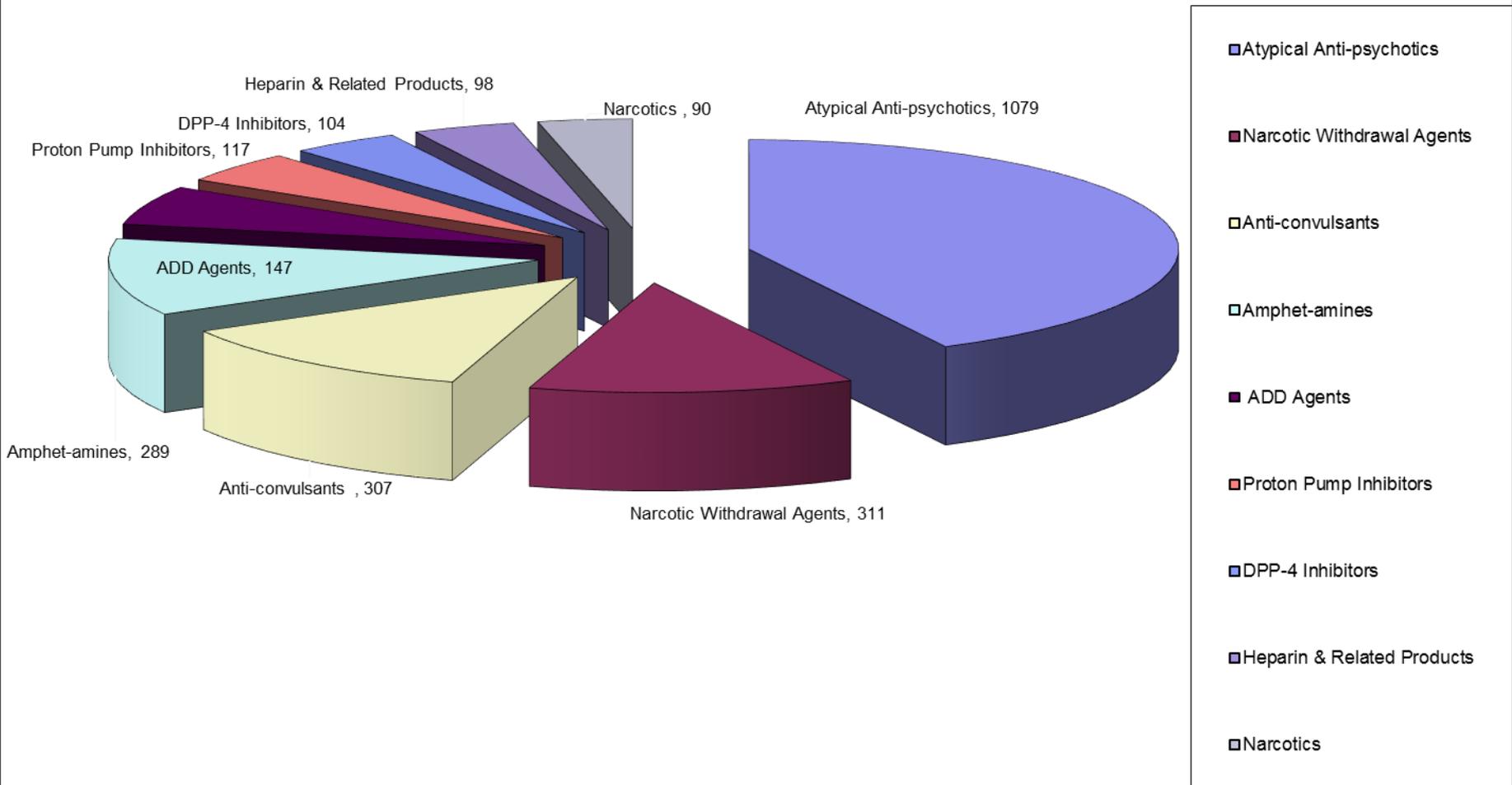
	Atypical Anti- psychotics	Narcotic Withdrawal Agents	Anti- convulsants	Amphet- amines	ADD Agents
APPROVED	63.67%	70.10%	57.98%	58.82%	57.82%
CALLTRACK	5.19%	22.51%	17.92%	20.07%	8.16%
CLOSED	6.77%	2.57%	1.95%	3.11%	2.72%
DENIED	9.92%	2.25%	14.66%	11.76%	13.61%
INPROCESS	2.13%	0.32%	0.00%	0.35%	0.00%
MEDREVIEW	11.03%	1.61%	5.86%	5.88%	17.01%
PENDING	1.30%	0.64%	1.63%	0.00%	0.68%
Totals	1079	311	307	289	147

	Proton Pump Inhibitors	DPP-4 Inhibitors	Heparin & Related Products	Narcotics
APPROVED	25.64%	55.77%	79.59%	38.89%
CALLTRACK	25.64%	21.15%	8.16%	21.11%
CLOSED	1.71%	1.92%	3.06%	1.11%
DENIED	37.61%	15.38%	5.10%	34.44%
INPROCESS	0.00%	0.96%	0.00%	0.00%
MEDREVIEW	9.40%	2.88%	2.04%	4.44%
PENDING	0.00%	1.92%	2.04%	0.00%
Totals	117	104	98	90

September 2015 PA Status Graph



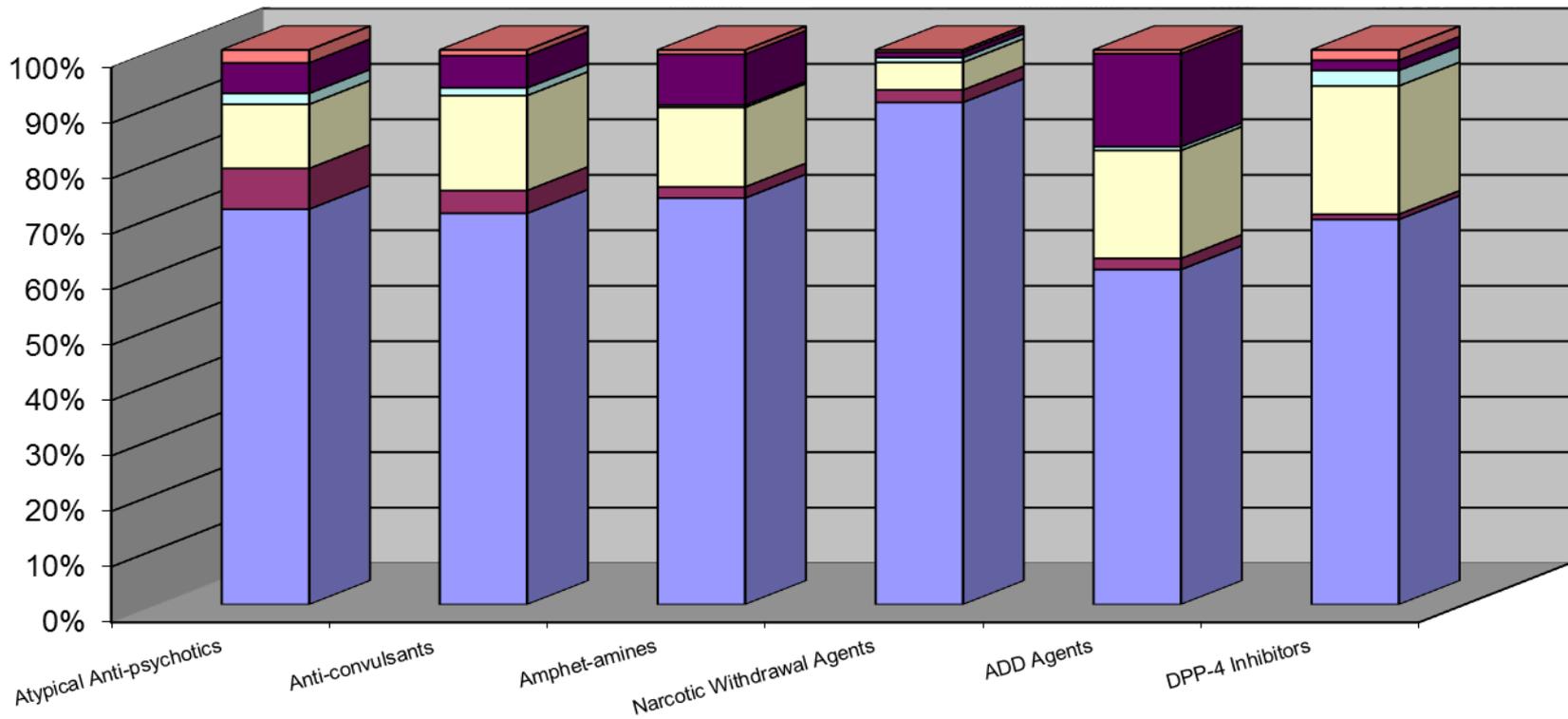
September 2015 PA Distribution



October 2015 PA Stats

Status	Atypical Anti- psychotics	Anti- convulsants	Amphet- amines	Narcotic Withdrawal Agents	ADD Agents	DPP-4 Inhibitors
APPROVED	68.65%	65.40%	65.48%	78.82%	59.21%	68.18%
CALLTRACK	3.71%	7.30%	10.68%	12.94%	1.97%	1.82%
CLOSED	7.08%	3.81%	1.78%	1.96%	1.97%	0.91%
DENIED	11.12%	15.87%	12.81%	4.31%	19.08%	22.73%
INPROCESS	1.91%	1.27%	0.36%	0.78%	0.66%	2.73%
MEDREVIEW	5.28%	5.40%	8.19%	0.78%	16.45%	1.82%
PENDING	2.25%	0.95%	0.71%	0.39%	0.66%	1.82%
Totals	890	315	281	255	152	110

October 2015 PA Status Graph



PENDING

MEDREVIEW

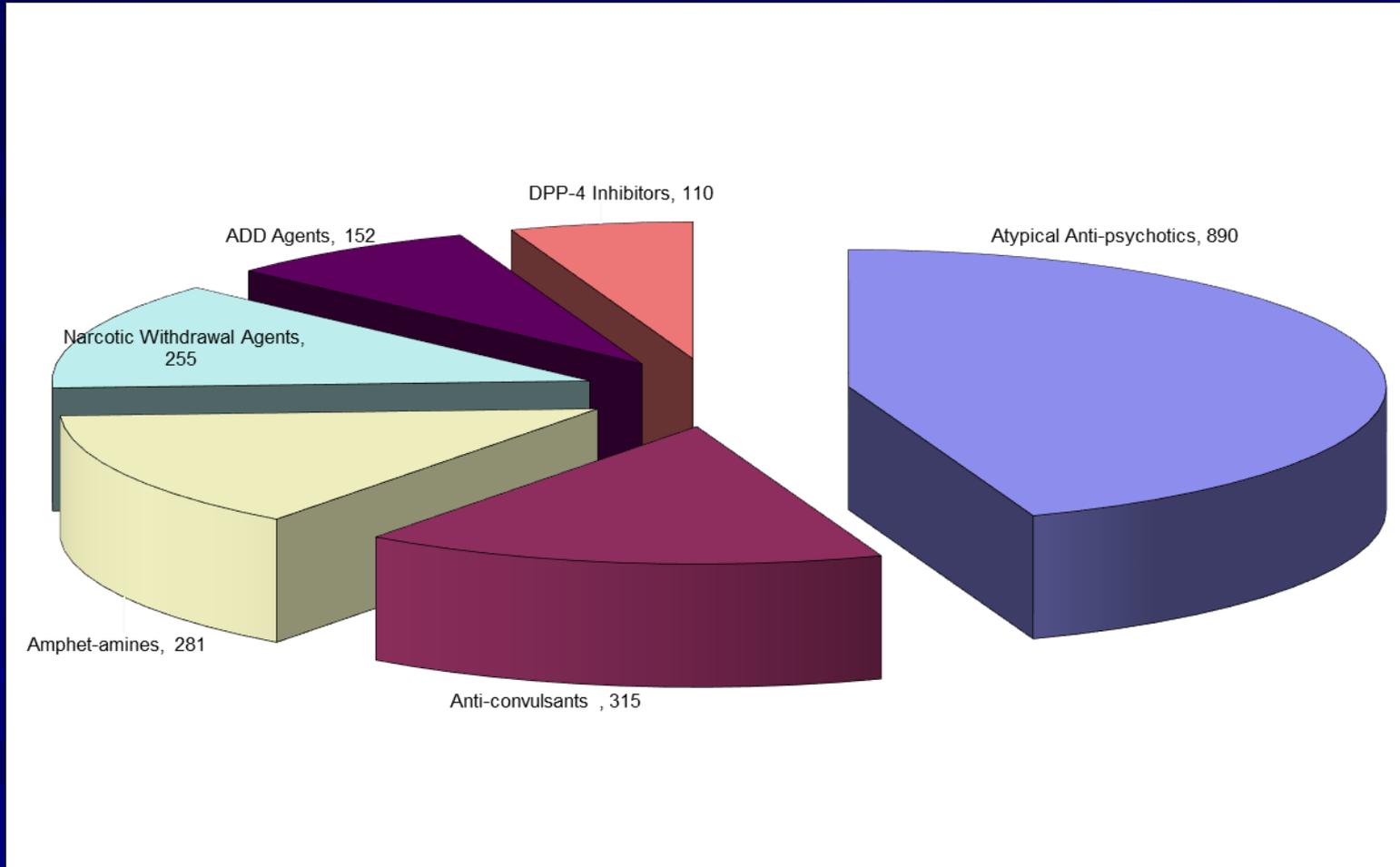
INPROCESS

DENIED

CLOSED

APPROVED

October 2015 PA Distribution



Therapy Duplications by Class

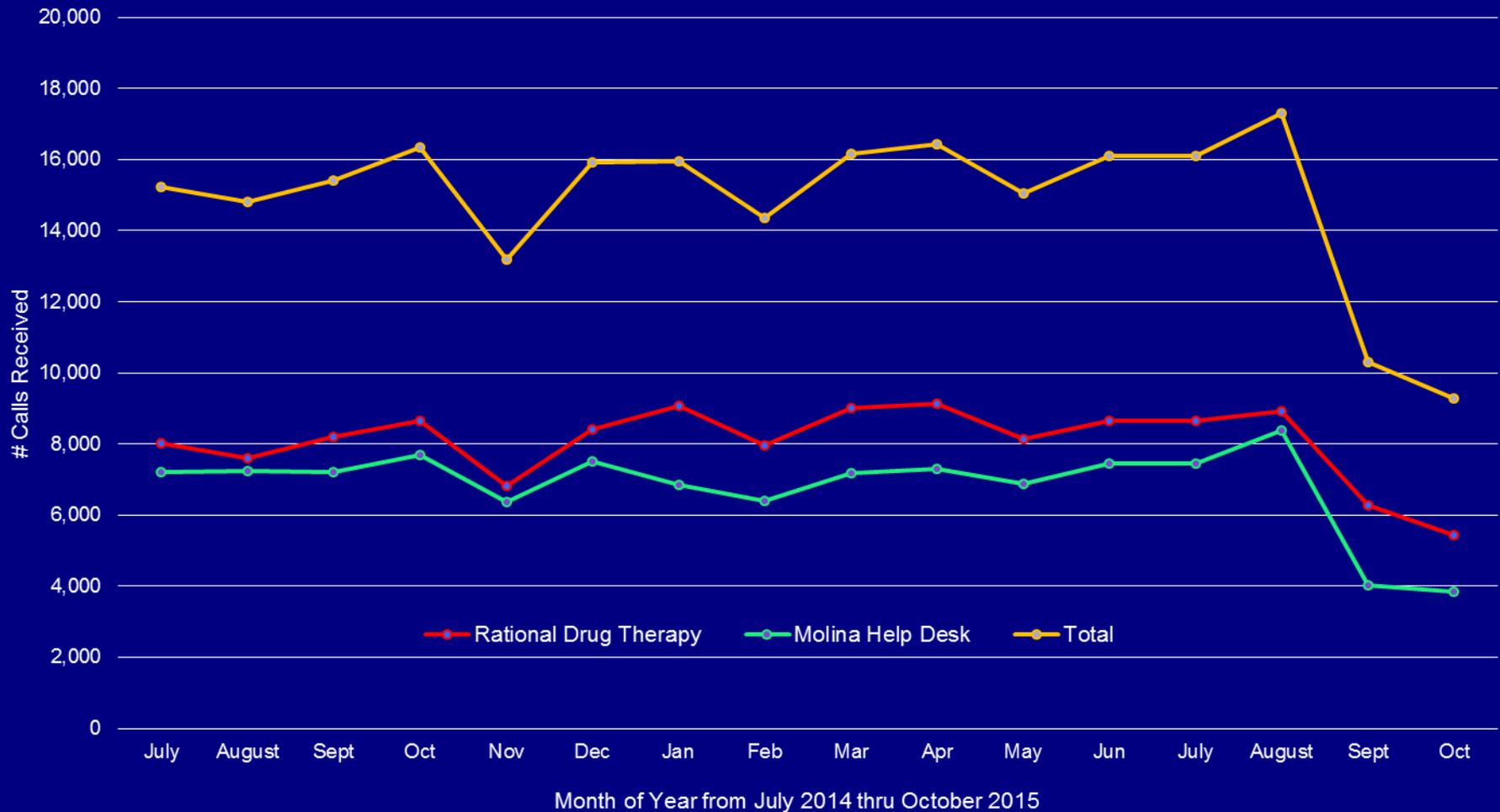
HIC3	Definition	Count
September		
H3A	ANALGESICS, NARCOTICS	290
H2S	SELECTIVE SEROTONIN REUPTAKE INHIBITOR (SSRIS)	164
H7C	SEROTONIN-NOREPINEPHRINE REUPTAKE-INHIB (SNRIS)	126
C4G	INSULINS	62
H7T	ANTIPSYCHOTICS, ATYPICAL, DOPAMINE, & SEROTONIN ANTAG	55
S2B	NSAIDS, CYCLOOXYGENASE INHIBITOR TYPE	52
D4J	PROTON-PUMP INHIBITORS	52
A4B	HYPOTENSIVES, SYMPATHOLYTIC	47
A4D	HYPOTENSIVES, ACE INHIBITORS	41
H6H	SKELETAL MUSCLE RELAXANTS	35
October		
H3A	ANALGESICS, NARCOTICS	287
H2S	SELECTIVE SEROTONIN REUPTAKE INHIBITOR (SSRIS)	151
H7C	SEROTONIN-NOREPINEPHRINE REUPTAKE-INHIB (SNRIS)	129
H7T	ANTIPSYCHOTICS, ATYPICAL, DOPAMINE, & SEROTONIN ANTAG	57
A4B	HYPOTENSIVES, SYMPATHOLYTIC	53
D4J	PROTON-PUMP INHIBITORS	53
S2B	NSAIDS, CYCLOOXYGENASE INHIBITOR TYPE	49
C4G	INSULINS	48
M4D	ANTIHYPERLIPIDEMIC - HMG COA REDUCTASE INHIBITORS	40
A4D	HYPOTENSIVES, ACE INHIBITORS	39

Therapeutic Duplication by Drug

GCN Seqno	Drug Name	Drug Strength	Count
September			
047430	HYDROCODONE/ACETAMINOPHEN	5 MG-325MG	43
057892	DULOXETINE HCL	30 MG	36
048977	OXYCODONE HCL/ACETAMINOPHEN	10MG-325MG	30
057893	DULOXETINE HCL	60 MG	28
004222	OXYCODONE HCL/ACETAMINOPHEN	5 MG-325MG	26
046404	VENLAFAXINE HCL	75 MG	24
046228	SERTRALINE HCL	50 MG	22
046405	VENLAFAXINE HCL	150 MG	20
047431	HYDROCODONE/ACETAMINOPHEN	7.5-325MG	19
030623	HYDROCODONE/ACETAMINOPHEN	10MG-325MG	19
October			
030623	HYDROCODONE/ACETAMINOPHEN	10MG-325MG	35
046404	VENLAFAXINE HCL	75 MG	35
047430	HYDROCODONE/ACETAMINOPHEN	5 MG-325MG	28
057892	DULOXETINE HCL	30 MG	25
048977	OXYCODONE HCL/ACETAMINOPHEN	10MG-325MG	23
057893	DULOXETINE HCL	60 MG	22
004222	OXYCODONE HCL/ACETAMINOPHEN	5 MG-325MG	22
047431	HYDROCODONE/ACETAMINOPHEN	7.5-325MG	21
046214	FLUOXETINE HCL	20 MG	21
013467	OXYCODONE HCL	10 MG	20

Change in Calls due to MCO

RDTP and Molina Helpdesk Telephone Calls



Telephone Productivity

<i>September Program</i>	<i>Calls Presented</i>	<i>Avg Queue Time</i>	<i>Calls Handled</i>	<i>Avg Speed of Answer</i>	<i>Avg / Max Handle Time</i>	<i>Calls Handled 0-60 Sec. / Percent</i>	<i>Calls Abandoned</i>	<i>Avg / Max Time to Abandon</i>	<i>Abandonment Rate Percent</i>
Rational Drug Therapy Program	6271	00:00:21	6171	00:00:19	00:02:08	5742	99	00:02:20	1.58%
					00:19:33	91.56%		00:17:50	
Molina Help Desk	4037	00:00:32	3943	00:00:30	00:01:49	3363	94	00:01:21	2.33%
					00:23:40	83.30%		00:09:51	
Totals	10308		10114			9105	266		2.15%
						88.33%			
<i>October Program</i>	<i>Calls Presented</i>	<i>Avg Queue Time</i>	<i>Calls Handled</i>	<i>Avg Speed of Answer</i>	<i>Avg / Max Handle Time</i>	<i>Calls Handled 0-60 Sec. / Percent</i>	<i>Calls Abandoned</i>	<i>Avg / Max Time to Abandon</i>	<i>Abandonment Rate Percent</i>
Rational Drug Therapy Program	5428	00:00:22	5337	00:00:19	00:02:17	5177	91	00:03:21	1.68%
					00:28:45	95.38%		00:44:36	
Molina Help Desk	3847	00:00:27	3782	00:00:26	00:01:52	3582	64	00:01:29	1.66%
					00:22:43	93.11%		00:16:36	
Totals	9275		9119			8759	155		1.67%
						94.44%			

Issues

■ Any Questions?