

## West Virginia Personal Options

Increased Choice, Increased Control

PPL Supports for Self-Direction

Financial Management & Resource  
Consultant Services



PCG | **Public  
Partnerships**  
Public Focus. Proven Results.™



For more information on PPL services  
in West Virginia, contact:

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ABOUT PUBLIC PARTNERSHIPS, LLC  
Public Partnerships, LLC (PPL) has been supporting self-directed services in West Virginia since 2007. PPL is a subsidiary of Public Consulting Group (PCG). PCG is an international management consulting firm with experience in all 50 states. PCG has been consulting to the public sector since 1986 and focuses on improving financial management and operations of publicly-funded health care, education, and human services programs.

## WEST VIRGINIA PERSONAL OPTIONS

Self-Directed services, allow you to:

- Manage a budget for Medicaid Waiver services;
- Select, hire, and manage your own employees including friends and family members to assist you with activities of daily living and community integration;
- Determine your employees' schedules and wage rates (within federal and state limits);
- Purchase goods and services to increase your independence at home and in the community;
- Purchase other allowable services.



## FINANCIAL MANAGEMENT SERVICES

PPL will:

- Help you manage your budget and employ your own workers;
- File required paperwork for you to become an employer;
- Perform payroll and tax services including processing timesheets and invoices and withholding Federal and State taxes;
- Confirm provider qualifications including verification of criminal background checks;
- Provide timely and accurate information regarding your account.

## RESOURCE CONSULTING SERVICES

PPL Resource Consultants are available to assist you in directing your own services.

PPL will:

- Help you understand Self-Directed Waiver roles and responsibilities;
- Help you create and manage your budget to meet your needs;
- Provide information and resources to help you hire, train, and manage your employees;
- Provide information and assistance to help you purchase goods and services;
- Help you with required paperwork;
- Help you select a representative to assist you, as needed.

## CUSTOMER SERVICE AND QUALITY ASSURANCE

PPL is committed to ensuring customer satisfaction and quality assurance. PPL Resource Consultants and Customer Services Representatives:

- Monitor health and safety through regular contacts and home visits;
- Complete required program documentation;
- Answer your questions about Self-Directed program services and PPL Services.

