



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES

Earl Ray Tomblin
Governor

BUREAU FOR MEDICAL SERVICES
350 Capitol Street, Room 251
Charleston, West Virginia 25301-7307
Telephone: (304) 558-1700 Fax: (304) 558-1451

Rocco S. Fucillo
Cabinet Secretary

To: TBI Waiver Providers

From: Susan Given, Program Manager
TBI Waiver Program
Office of Home and Community-Based Services
Bureau for Medical Services

A handwritten signature in blue ink, appearing to be "SG", written over the name "Susan Given".

Re: Topic 512.3.5 Personal Attendant Service Staff Requirement

Date: December 11, 2012

Clarification is being sought on the requirement of Crisis Intervention Training (letter H) as part of the Personal Attendant Agencies' and Personal Options' competency based training curriculum for direct care staff. It is the expectation of BMS that training on Crisis Intervention techniques up to and including restraints, must be provided if the member's service planning team deems it necessary based on the member assessed needs.

The service planning team members will consider clinical and psychological data from the member's Pre-Admission Screening, behavioral observations documented on The Rancho Levels of Cognitive Functioning and information gathered on the Member Assessment when determining the degree and type of crisis intervention training the Personal Attendant Staff will need in order to meet the member's assessed needs.

Specific training to any member with special needs must be provided by a Registered Nurse, social worker/counselor, a documented specialist in the content area or an approved internet training provider.