

Personal Care Q & A – July 25, 2016 (Quarterly Provider Meeting)

No questions were submitted this month.

Questions/Comments from the meeting:

1. Can you sign up to be a Personal Care Provider now?

Answer: There is currently a moratorium on applying to become a Personal Care Provider until new policies and procedures can be put into place for the application process.

2. If you are already a Personal Care Provider, do we have to reapply?

Answer: We advised the Health Care Authority, who is in charge of this process, that we did not feel that current Personal Care agencies should have to reapply; however, this will have to be confirmed at a later date.

3. Is there a list of the Managed Care Agencies?

Answer: Not at this time. We are awaiting this information from Secretary Bowling's office at DHHR.

Additional information

We received many questions regarding the move of Personal Care to Managed Care Organizations effective January 2017. We are currently unable to answer any inquiries about the process on how this change will take place, and the effect it will have on current and future Personal Care agencies, BMS or BoSS. We will disseminate any and all information to all interested parties as soon as we receive it.